



Thank you for
logging into the
webinar

The meeting will
begin at 2 pm MST

Provider Medicaid Expansion Listening Session

November 20, 2019



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Provider Medicaid Expansion Listening Session

Today's session - Provider Focused



Procedure for today's session

- Phone line will be muted during presentation
- During Q&A, we will focus on provider questions
- Please mute your phones during Q&A unless you are asking a question - if there is too much interference we will need to close the lines
- The raise hand function will not be monitored
- Other questions, while important, will be referred to the Medicaid Expansion website where an answer may already exist in the FAQ section or it can be sent to the Medicaid Expansion email box for distribution to the appropriate subject matter expert for response
- Rotating opportunity for onsite, written questions sent through WebEx, and phone questions

Agenda



Update on progress

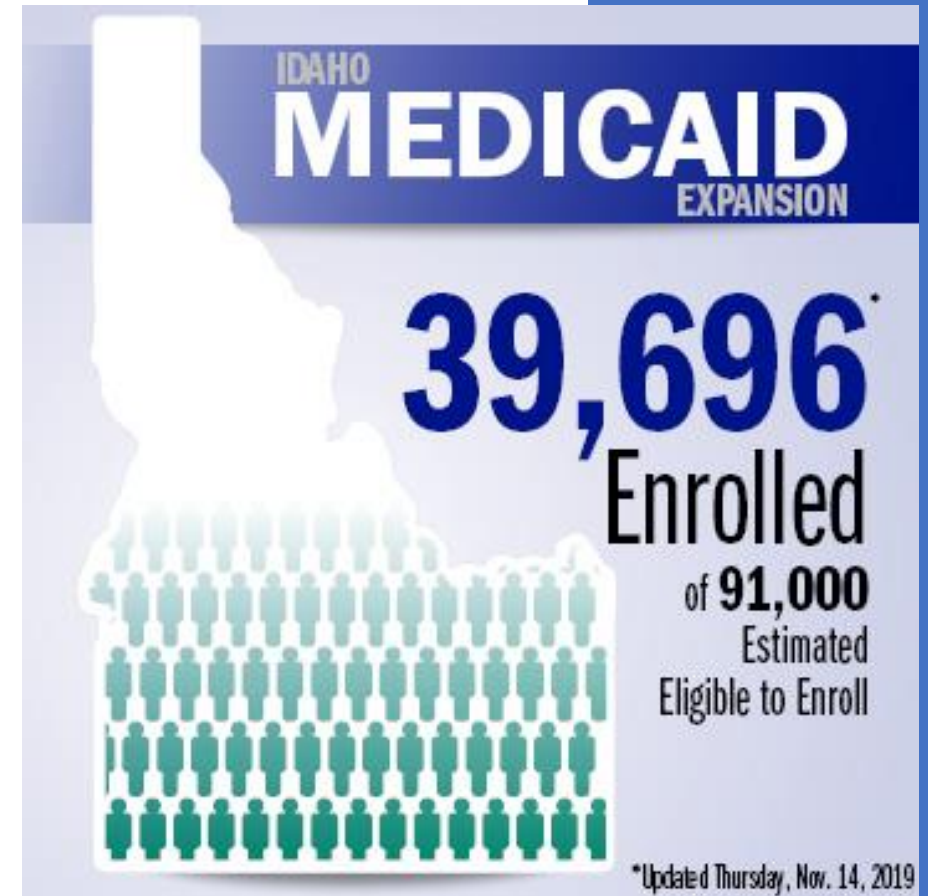


Question and answer session

Open Enrollment Information

Open Enrollment is Active

- Applicants can choose among several methods for submitting their applications:
 1. Apply online through [idalink](#)
 2. Download and complete the Application for Assistance, [English](#) | [Spanish](#)
 3. Apply over the phone by calling 1 (877) 456-1233



Behavioral Health Transition

New Services

- Three new services are on track to go live on January 1- Optum will publish updated documents with detailed information for each service on December 2, 2019
 1. **Partial Hospitalization**
 2. **Crisis Centers**
 3. **Recovery Coaching**

Service-level Transition Guidance

- Medicaid, DBH, IDOC, IDJC, ISC and Optum developed detailed guidance to support providers working with members transitioning from each of the state-funded programs to Medicaid. It will be published in December



Behavioral Health Transition – continued

- Optum is hosting a Medicaid Expansion webinar for providers on Nov 21st
 - Providers can sign up on the Provider Trainings Page at OptumIdaho.com
 - A recorded training will be posted after for those unable to attend the webinar
- Optum created a video providing information on:
 1. The Idaho Behavioral Health Plan
 2. How to help someone access services (including crisis services)
 3. Information on Medicaid Expansion

<https://www.optumidaho.com/content/ops-optidaho/idaho/en/community-partners.html>

IMD Efforts

- Inpatient treatment for substance abuse in a freestanding IMD is scheduled to go into effect on 1/1/20
- Medicaid continues to work on a 1115 IMD waiver which will expand coverage to include payment for inpatient treatment for serious mental illness



Pharmacy

Division of Behavioral Health

- To ensure Rx continuity, Division of Behavioral Health is conducting outreach to its providers to ensure they are enrolled as a prescriber with Medicaid

Division of Medicaid

- Reviewed medications for high risk populations currently managed by the Division of Behavioral Health and the Division of Public Health's Ryan White/ADAP program
 - Informed partners regarding medications that will need prior authorization
- Double checked to ensure current Ryan White/ADAP program providers are enrolled with Medicaid
- Created process for pharmacy prior authorizations for expansion members prior to 1/1/2020
 - Can be sent via secure email to MedExpPharmPA@dhw.idaho.gov
 - PAs will be reviewed once the member's MID becomes active on/after 1/1/2020
 - This email will only be active during the transition period; after 1/1/2020, all PAs will need to be faxed to **1-800-327-5541**



Healthy Connections

Update on enrollment

- Healthy Connections is receiving weekly lists from Self Reliance of individuals who have applied and been deemed eligible for Medicaid effective 1/1/20
- This list is being reconciled with the Live Better Idaho submissions of PCP pre-selections

Selecting a PCP

- Applicants can submit their choice of PCP after submitting their application by:
 - Going to Live Better Idaho – this is the preferred method
 - Faxing in a Healthy Connections Enrollment form to 1-888-532-0014
 - Calling Healthy Connections at 1-888-528-5861



Non-Emergency Medical Transportation

- MTM, Medicaid's transportation provider, and Medicaid staff are working closely and utilizing enrollment information to identify and address system capacity issues
- If providers have client transportation concerns please contact MedicaidTransport@dhw.idaho.gov, or call (toll-free) 877-503-1261
- If they are interested in pursuing certification to provide NEMT transportation for their clients, please contact MTM at 208.999.3406 or insert eramirez@mtm-inc.net



Questions and Answers

- Please type questions in WebEx Q&A
 - The “raise hand” function is not being monitored
 - Please keep your line on mute unless asking a question when phone lines are “open”
 - You can also ask Medicaid expansion questions outside of this webinar via medexpansion.comments@dhw.idaho.gov

