



December 18, 2019

Provider Medicaid Expansion Listening Session

Today's session - Provider Focused



Procedure for today's session

- Phone line will be muted during presentation
- During Q&A, we will focus on provider questions
- Please mute your phones during Q&A unless you are asking a question - if there is too much interference we will need to close the lines

Agenda



Update on progress



Question and answer session

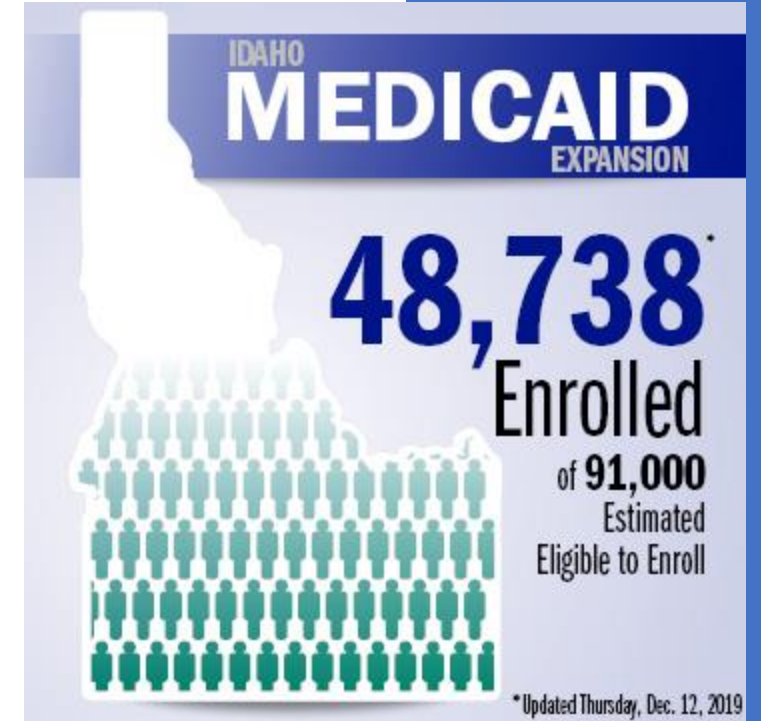
Open Enrollment Information

Open enrollment is active

- Applicants can choose among several methods for submitting their applications:
 1. Apply online through [idalink](#)
 2. Download and complete the Application for Assistance, [English](#) | [Spanish](#)
 3. Apply over the phone by calling 1 (877) 456-1233

Enrollment continues after 1/1/20

- Applications for Medicaid can be submitted anytime



Healthy Connections

Expansion PCP pre-selection

- Deadline for patient pre-selection of PCP is 12/20
- 946 new eligible have pre-selected a PCP
- PCP selection after 12/20 for newly eligible expansion members will follow normal operating procedure
- Healthy Connections Program coordinating with Division of Behavioral Health to ensure continuity of care

Standard PCP selection process

- Medicaid participants can submit their choice of PCP by:
 - Going to Live Better Idaho website
 - Faxing in a Healthy Connections Enrollment form to 1-888-532-0014
 - Calling Healthy Connections at 1-888-528-5861



Idaho Behavioral Health Plan

Adult mental health

- Medicaid, DBH and Optum team members continue to work closely to support member transitions from state-funded programs
- The team is holding weekly Rapid Response Team calls with regional Adult Mental Health Program team members
- The FQHCs serving members under the Community Health Center Network of Idaho program are in Optum's network, so providers can also continue serving members that gain eligibility through Medicaid Expansion

SUD program

- Almost 100% overlap with the IBHP and SUD Program provider networks ensures providers can continue to serve members in the SUD Program



Idaho Behavioral Health - continued

Behavioral Health Transition

- Inpatient treatment for substance abuse at eligible IMDs will go into effect on 1/1/20
- Medicaid continues to work on a 1115 IMD waiver which will expand coverage to include payment for inpatient treatment for serious mental illness with an estimated implementation of 7/1/20



Pharmacy

Division of Medicaid

- Created process for pharmacy prior authorizations for expansion members prior to 1/1/2020
 - Can be sent via secure email to MedExpPharmPA@dhw.idaho.gov
 - PAs will be reviewed once the member's MID becomes active on/after 1/1/2020
 - This email will only be active during the transition period; **after 1/1/2020, all PAs will need to be faxed to 1-800-327-5541**



Reminder

- Medicaid expansion will launch 1/1/20 regardless of CMS decisions on sideboard waivers
- If there are changes to Medicaid program needed for our sideboard 1115 applications (work requirements, family planning, IMD) providers will be notified
- Resource for provider inquiries on expansion 1-877-200-5441
- Thank you all for your partnership in implementing Medicaid expansion!



Questions and Answers

- 1. Please type questions in Webex Q&A*
- 2. Please keep your line on mute unless asking a question*

